



## BEST WESTERN TRAVEL CARD® | GENERAL TERMS & CONDITIONS

1. The Travel Card is a stored value card and is fully transferable. Currency loaded Travel Cards can be used toward Best Western brand hotel charges (any eligible service managed or operated by a Best Western brand hotel) and any applicable taxes. They may not be accepted at concessions located at a hotel not owned, operated or managed by that Best Western brand hotel. Unit Travel Cards hold units that can be used toward room purchase plus related room or occupancy tax only at Best Western brand hotels (excludes incidentals, gratuities, VAT, GST and other taxes which may apply). Units apply to double occupancy (single occupancy unit levels available in Europe). Additional per (adult) person charge is 1 unit.
2. Currency loaded Travel Cards can be purchased at participating Best Western hotels worldwide, online at [travelcard.bestwestern.com](http://travelcard.bestwestern.com), with participating travel professionals, through Travel Card Customer Service or various retailers. Unit Travel Cards can be purchased through authorized travel professionals only.
3. Plastic Travel Cards purchased via [travelcard.bestwestern.com](http://travelcard.bestwestern.com) can be reloaded directly via the web site, by calling Customer Service (see contact information below) or at participating Best Western hotels worldwide (excluding Europe). A plastic card, virtual (email or print out) certificate, or voucher must be presented upon check-in. Travel Cards purchased through other distribution channels can only be reloaded by the issuing office. Virtual Travel Cards bought via [travelcard.bestwestern.com](http://travelcard.bestwestern.com) are non-reloadable.
4. Travel Cards can be issued in the form of a physical plastic card or a virtual card (an E-mail certificate or printout from the website). Virtual Cards purchased via [travelcard.bestwestern.com](http://travelcard.bestwestern.com) are available in any denomination between EUR 25,00 and EUR 500,00 and equivalent in other currencies. If a purchaser uses American Express to purchase a Travel Card(s) in a currency other than USD, such currency must be converted to USD and will be subject to a conversion fee. The purchaser is responsible for providing an accurate e-mail address. Delivery of a virtual Travel Card to an incorrect but deliverable e-mail address or a non-existent e-mail address as provided by the purchaser is the responsibility of the purchaser. Virtual Travel Cards can be redeemed on the next business day of Travel Card purchase based on the time zone linked to your country of residence. Plastic Travel Cards ordered via [travelcard.bestwestern.com](http://travelcard.bestwestern.com) or through Travel Card Customer Service, are available in any desired amount between EUR 25,00 and EUR 1,000 or equivalent in other currencies. The purchaser is responsible for providing an accurate mailing address. Delivery of a plastic Travel Card to an incorrect but deliverable address or a non-existent address as provided by the purchaser is the responsibility of the purchaser.
5. Advance reservations are required for Unit Travel Cards (rooms subject to availability). They are not required for currency loaded Travel Cards. Call Customer Service (see contact information below) or register your card on [travelcard.bestwestern.com](http://travelcard.bestwestern.com) to check procedures and to find out how many units are needed to stay at your hotel(s) of choice. You may call Travel Card Reservations (see contact information below), 800-WESTERN or a local reservations office to make your reservation. If a Travel Card is purchased or reloaded through a Travel Agent, reservations should be made exclusively by this Travel Agent or by the consumer contacting Best Western directly (see contact information below).
6. At time of check-in, guests must present their Travel Card, a valid picture ID and a personal credit card or other form of payment guarantee.
7. The value available on the card will be reduced by the total charges/units. It is the responsibility of the cardholder to keep track of the value of their Travel Card. Card balances can be tracked online at [travelcard.bestwestern.com](http://travelcard.bestwestern.com) when the cardholder registers the card. The balance may also be checked by calling Customer Service (see contact information below).
8. Travel Cards are not replaceable if lost, stolen or destroyed. Travel Cards are not exchangeable for cash in part or other substitutions and no change will be given.
9. Fees for international credit card transactions may appear depending on services provided by purchaser's local bank. **If a purchaser uses American Express to purchase a Travel Card(s) in a currency other than USD, such currency must be converted to USD and will be subject to a conversion fee.**
10. Best Western reserves the right to request a form of security deposit in advance for expenses not covered by the Travel Card. Travel Cards cannot be used as a form of advance deposit or guarantee for room reservations.
11. Travel Cards carry no expiration date.

### Service numbers:

1-877-CARD-2TVL (227-3288) within the U.S., Canada, Mexico and the Caribbean

1 800 232885 within Australia

++ 800 22 73 28 85 within Europe and most other countries, or call your local Best Western reservations office

Best Western Travel Cards ordered worldwide (except for Europe) are issued in Arizona, USA. Best Western Travel Cards ordered in Europe are issued in Europe. The laws of the state of Arizona, USA, govern all terms and conditions of the Best Western Travel Cards issued in Arizona, USA. For Travel Cards issued in Europe, the laws of Switzerland govern all terms and conditions. Terms are void where prohibited by law. Best Western International, Inc. Each Best Western hotel is independently owned and operated.